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ZERO DEFECTS GUIDELINE







Automotive Electronics Council

Component Technical Committee

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The proposed DRAFT of AEC-Q004 is made available for a 6-month industry review period, scheduled to expire on April 1, 2007. All comments and suggested edits should be made by contacting the AEC Technical Committee (http://www.aecouncil.com/AECRequest.html). After the 6-month review period has expired, all received comments and suggestions will be reviewed by the Technical Committee and incorporated (where applicable) into a final version of the Q004 document.

1. SCOPE

This document describes and organizes a set of tools and processes which suppliers and users of integrated circuits can use to approach or achieve the goal of zero defects during a product's lifetime. This guideline makes suggestions for when each of these tools and methods should be used depending on the application or business case.

This is not to be construed as a requirements document, but is a tool box of methods that have been used to reduce defects. This is not an exhaustive list. There are suppliers that are using internally developed and proprietary methods to reduce defects. As the part and/or process is optimized and matures over time, less tools are needed to improve or maintain quality and reliability.

1.1 Purpose

The flowchart below describes the sequence of steps involved in component design, manufacture, test and use and where each of the zero defect tool or method fits in with this component flow. Each tool or method is described along with how it addresses zero defects, when it would or wouldn't be used, the estimated cost versus benefit, the components and technologies it applies to, the defect type addressed and the metric used to measure performance.

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1.2 Reference Documents

- AEC-Q100: Stress Test Qualification for Integrated Circuits
- AEC-Q101: Stress Test Qualification for Discrete Semiconductors
- AEC-Q100-009: Electrical Distribution Assessment
- AEC-Q001: Guidelines for Part Average Testing
- AEC-Q002: Guidelines for Statistical Yield Analysis
- APQP-2: Advanced Product Quality Planning & Control Plan
- EIA 659: Failure Mechanism Driven Reliability Monitoring
- EIA-557-A: Statistical Process Control Systems
- FMEA-3: Potential Failure Modes & Effects Analysis, AIAG
- JESD50A: Special Requirements for Maverick Product Elimination
- JEP13A: Guideline for Constant Temperature Aging to Characterize Aluminum Interconnect Method for Stress Migration Induced Voiding
- JEP119A: A Procedure For Executing SWEAT
- JEP122B: Failure Mechanisms and Models for Silicon Semiconductor Devices
- JEP131A: Process Failure Modes & Effects Analysis
- JEP148: Reliability Qualification of Semiconductor Devices Based Upon Physics of Failure Risks and Applications Assessments
- JEP150: Stress Test Drive Qualification of and Failure Mechanisms Associated With Assembled Solid State Surface Mount Components
- JESD16-a: Assessment of Average Outgoing Quality Levels in Parts Per Million (PPM)
- JESD35: Procedure for Wafer Level Testing of Thin Dielectrics
- JESD671: Component Quality Problem Analysis and Corrective Action Requirements
- JESD74: Early Life Failure Rate Calculation Procedure for Electronic Components
- JESD94: Application Specific Qualification Using Knowledge Based Test Methodology
- JESD659: Failure Mechanism Driven Reliability Monitoring
- SPC-3: Statistical Process Control, AIAG
- JEDEC JESD-46 Customer Notification of Product/Process Changes by Semiconductor Suppliers

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		LIST OF I	REFERENCE	S			
Sect#	ΤοοΙ	AEC	JEDEC	AIAG	SAE	IEC	Other
3.1	Failure Mode and Effect			FMEA-3			
4.1	Analysis (FMEA)			JEP131			
3.2	Redundancy						
3.3	Built-in Self Test						
5.2	Desire (extract						
3.4 5.1	Design for Test						
3.5 8.1	Design for Analysis						
3.6	Design for Manufacture						
3.7	Design for Reliability		JEP148				
3.8	Simulation		JEP122 JEP148				
3.9	Characterization	AEC-Q003 AEC-Q100- 009					
4.2	Statistical Analysis of Variance					5	
4.3	Control Plan			APQP-2			
4.4	Statistical Process Control		EIA557	SPC-3			
5.3	Process/Part Average Testing	AEC-Q001					
5.4	Statistical Bin Yield Analysis	AEC-Q002					
5.5	Data Collection, Storage and Retrieval						
5.6	Screens	JESD50 JESD16 JESD74		6			MIL-PRF- 19500 MIL-STD- 883
5.7	Lot Acceptance Gates	JESD50 JESD16 JESD74	N.C				
6.1	Stress-Strength Analysis						
6.2	Data Analysis						
6.3	Industry Standards						
6.4	Environmental Stress Testing	AEC-Q100 AEC-Q101 AEC-Q200	JESD22 JESD94 JEP150				
6.5	Part Derating						1
7.1	Wafer Level Failure Mechanism Monitoring						
7.2	Process/Product Improvements	AEC-Q100	JESD46				
7.3	Production Part Monitoring		EIA/JESD659				
8.2	Problem Solving Techniques		JESD671				
8.3	Failure Analysis Process	T	JESD671	1			
8.4	Fault Tree Analysis		1				1
9.1	System Engineering		1				1
9.2	Quality Function Deployment		1				1

1.3 Definitions

Data mining – automating the process of searching for patterns in a data set. Ongoing defect – typically a common cause or intrinsic failure that follows a trend Spike defect – typically a special cause or extrinsic failure that occurs infrequently NTF – No trouble found TNI – Trouble not identified

RECOMMENDATIONS 2.

	✓ recommended	l/needed	01	may be us	ed	× not re	commer	nded/ne	eded	
Sect	ΤοοΙ	All new parts at the design stage	High complexity part	Low complexity part	Fully mature or near obsolescent component	Cost sensitive part or application	Design or process change	Issue or failure occurs	Low reliability application	High reliability or safety critical application
3.1 4.1	Failure Mode and Effect Analysis FMEA	\checkmark	0	x	×	0	\checkmark	\checkmark	x	\checkmark
3.2	Redundancy	0	\checkmark	x	x	x	x	×	x	\checkmark
3.3 5.2	Built-in Self Test	0	\checkmark	x	×	x	x	\checkmark	×	\checkmark
3.4 5.1	Design for Test	\checkmark	\checkmark	×	×	x	\checkmark	\checkmark	×	\checkmark
3.5 8.1	Design for Analysis	0	\checkmark	×	0	x	0	\checkmark	×	\checkmark
3.6	Design for Manufacture	0	0	x	x	0	\checkmark	\checkmark	×	\checkmark
3.7	Design for Reliability	0	0	x	x	0	0	\checkmark	×	\checkmark
3.8	Simulation	\checkmark	\checkmark	0	0	\checkmark	0	\checkmark	0	\checkmark
3.9	Characterization	\checkmark	\checkmark	x	×	0	\checkmark	0	×	\checkmark
4.2	Statistical Analysis of Variance	0	0	0	×	0	0	\checkmark	0	0
4.3	Control Plan	0	0	0	x	0	\checkmark	0	0	\checkmark
4.4	Statistical Process Control	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
5.3	Process/Part Average Testing	\checkmark	0	0	x	0	0	0	×	\checkmark
5.4	Statistical Bin Yield Analysis	\checkmark	0	0	x	0	0	0	×	\checkmark
5.5	Data Collection, Storage and Retrieval	0	0	0	\checkmark	0	\checkmark	\checkmark	0	0
5.6	Screens	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
5.7	Lot Acceptance Gates	0	\checkmark	0	\checkmark	\checkmark	0	0	\checkmark	0
6.1	Stress-Strength Analysis	0	\checkmark	0	x	x	0	×	×	\checkmark
6.2	Data Analysis	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
6.3	Industry Standards	\checkmark	\checkmark	\sim	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
6.4	Environmental Stress Testing	\checkmark	\checkmark	0	×	0	\checkmark	0	0	\checkmark
6.5	Part Derating	\checkmark	×	\checkmark	\checkmark	0	0	×	\checkmark	x
7.1	Wafer Level Fail Mechanism Monitoring	\checkmark	0	0	0	×	0	0	×	\checkmark
7.2	Process/Product Improvements	0	0	0	×	x	\checkmark	\checkmark	0	\checkmark
7.3	Production Part Monitoring	0	0	0	×	×	0	0	×	\checkmark
8.2	Problem Solving Techniques	0	0	0	0	0	\checkmark	\checkmark	0	0
8.3	Failure Analysis Process	0	0	0	0	0	\checkmark	\checkmark	0	0
8.4	Fault Tree Analysis	0	0	0	0	0	\checkmark	\checkmark	0	0
9.1	System Engineering	\checkmark	0	0	×	x	x	x	x	0
9.2	Quality Function Deployment	\checkmark	0	0	x	×	x	×	×	0

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3. DESIGN

3.1 Failure Mode and Effect Analysis (FMEA)

3.1.1 Description

A process performed by subject experts that identifies potential failure modes and their effects on the system and customer, determines their severity, occurrence and detection, and identifies possible causes and controls. The FMEA document identifies the risks associated with something potentially going wrong (creating a defect - out of specification) in the production of the product. The FMEA identifies what controls are placed in the production process to catch any defects at various stages on the processing. This applies both to process and design (product) FMEAs. The FMEA is essentially a collection of lessons learned from other related processes and products.

- 3.1.2 Where this fits in the material flow DFMEAs are performed on all new components and systems before design of component or arrangement of process flow. DFMEAs are also updated for all design changes. This is a living document that can change upon new lessons learned and should be periodically reviewed for accuracy or relevance.
- 3.1.3 <u>Components and technologies this applies to and how it addresses zero defects</u> DFMEAs identify all potential modes of failure in design, their risks and how to control them.
- 3.1.4 <u>Limitations</u> Not intended for use with a product that is fully mature or is entering obsoletion.
- 3.1.5 <u>Estimated cost versus benefit</u> Cost includes man-hours to generate the expert knowledge document and uncertainty to new unknown failure mechanisms/modes. Benefit includes prioritizing the circuit or process step most susceptible to part failure in order to improve it and communicating learning throughout the organization.
- 3.1.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects based on lessons learned.
- 3.1.7 <u>Metrics used and meaning of values</u> Risk priority number (product of severity, occurrence and detection) used to pareto which failure mode or mechanism is most influential to product failure.
- 3.1.8 <u>References</u> FMEA-3: Potential Failure Modes & Effects Analysis, AIAG
- 3.1.9 <u>Examples</u> Example of a FMEA is shown in figure 4.1a

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3.2 Redundancy

3.2.1 Description

A parallel system of duplicate cells or components that can replace faulty ones seamlessly during the final test or actual use of a part. Redundancy can greatly increase the part's mean time to failure. Another form of redundancy is error correction code to avoid latent data retention errors.

- 3.2.2 <u>Where this fits in the material flow</u> Used during design and test of logic, memory (e.g., flash, OTP), etc.
- 3.2.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Greatly reduces failure rates via robust design (transparent cell replacement), and may reduce both 0 km (time zero) and field failure rates. Use for critical memory and application functions or when die size percentage increase is small or low cost vs. benefit.
- 3.2.4 <u>Limitations</u> Design or performance restrictions may inhibit the use of redundancy. Not intended for use with low complexity or mature devices. Not to be used for low lifetime applications or where cost per die size is critical.
- 3.2.5 <u>Estimated cost versus benefit</u> Cost includes added circuitry, overhead support, and software. Benefit includes much improved reliability.
- 3.2.6 <u>Defect type addressed (ongoing or spike)</u> Both ongoing and spike defects.
- 3.2.7 <u>Metrics used and meaning of values</u> Yield and number of customer returns.
- 3.2.8 References
- 3.2.9 Examples

Example of redundancy in a memory array:



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3.3 Built-in Self Test

3.3.1 Description

The practice of designing the circuitry such that inputting a logic solution will allow the part to test itself.

- 3.3.2 <u>Where this fits in the material flow</u> Intended for use with high complexity components and is designed into the product.
- 3.3.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Provides the device with the capability of diagnosing itself for process or design errors which otherwise might go undetected through the development stage. This includes functions or parametrics internal to the device that are not accessible from the outside.
- 3.3.4 <u>Limitations</u> Not intended for use with low complexity parts. May be possible to switch off and not use as the part and process matures. May increase die size and software code.
- 3.3.5 <u>Estimated cost versus benefit</u> Cost includes added circuitry and software. Benefit includes improved fault coverage over the die.
- 3.3.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 3.3.7 <u>Metrics used and meaning of values</u> Defect detectability and test coverage
- 3.3.8 <u>References</u>
- 3.3.9 <u>Examples</u> Example of a BIST circuit block and test program is shown in figure 3.3a

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3.4 Design for Test

3.4.1 <u>Description</u>

The practice of designing the circuitry such that as many nodes as possible can be tested in a reasonable amount of time.

- 3.4.2 <u>Where this fits in the material flow</u> Intended for use with high complexity components and is designed into the product.
- 3.4.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Provides the capability for testing as many nodes as possible and, thus, providing maximum fault coverage during test.
- 3.4.4 <u>Limitations</u> Not intended for use with low complexity parts.
- 3.4.5 <u>Estimated cost versus benefit</u> Cost includes layout complexity, potential design time increase, and test software development. Benefit includes more efficient defect screening.
- 3.4.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 3.4.7 <u>Metrics used and meaning of values</u> Test coverage, reduced incidence of NPF/TNI, and improved cycle time.
- 3.4.8 <u>References</u>
- 3.4.9 <u>Examples</u> Example of a test program with percent fault coverage and test time is shown in figure 3.4a

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- 3.5 Design for Analysis
- 3.5.1 <u>Description</u> The practice of designing the circuitry such that failure analysis can be performed as efficiently as possible for elimination of no defect found.
- 3.5.2 <u>Where this fits in the material flow</u> Intended for use with all components having a large number of metal layers or unique interconnection schemes (e.g., chip-on-chip). Designed into the product.
- 3.5.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Provides the capability of a more accurate and accessible analysis of failures which otherwise could be masked by the proliferation of materials and features over the failed site.
- 3.5.4 <u>Limitations</u> Not intended for use with low complexity parts (few metal levels).
- 3.5.5 <u>Estimated cost versus benefit</u> Cost includes layout complexity and potential design time increase. Benefit includes easier and more efficient failure analysis.
- 3.5.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 3.5.7 <u>Metrics used and meaning of values</u> Reduced cycle time for FA and reduced incidence of NPF/TNI.
- 3.5.8 <u>References</u>
- 3.5.9 <u>Examples</u> Example of chip designs allowing for DFA is shown in figure 3.5a

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3.6 Design for Manufacture

3.6.1 Description

The practice of designing the circuitry so that the part can be more easily manufactured via larger design margins. These designs are intended to reduce the effects of extrinsic defects on the device, such as particulates and process margins (e.g., lithography definition).

- 3.6.2 <u>Where this fits in the material flow</u> Intended for use in new processes or sub-processes, new technology, new material sets or subsets and new fab or assembly sites.
- 3.6.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Examples include doubling (redundant) vias in areas that are process sensitive (e.g., sparse areas of vias), widen spacing between interconnect lines, reduce the number of critical timing paths using synthesis tools.
- 3.6.4 <u>Limitations</u> Not intended for use in standard parts or processes and mature processes and technologies.
- 3.6.5 <u>Estimated cost versus benefit</u> Cost includes increased die area to accommodate design margin techniques (e.g., redundant vias). Benefit includes reduced manufacturing defects (increased yield).
- 3.6.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 3.6.7 <u>Metrics used and meaning of values</u> Manufacturing yield, process control improvement
- 3.6.8 <u>References</u>
- 3.6.9 <u>Examples</u> Example of design margin for DFM is shown in figure 3.6a



Figure 3.6a - Redundant vias in place of isolated ones

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3.7 Design for Reliability

3.7.1 Description

Relaxation of design rules without sacrificing performance. The use of physics of failure to determine design and material limitations. Use of computer-aided engineering (CAE) analysis and simulation tools at an early stage in the design can improve product reliability more inexpensively and in a shorter time than building and testing physical prototypes. Tools such as finite element analysis, fluid flow, thermal analysis, integrated reliability prediction models, etc., are becoming more widely used, more user friendly and less expensive. Design of Experiments techniques can provide a structured, proactive approach to improving reliability and robustness as compared to unstructured, reactive design/build/test approaches. Further, these techniques consider the effect of both product and process parameters on the reliability of the product and address the effect of interactions between parameters. Finally, the company should begin establishing a mechanism to accumulate and apply "lessons learned" from the past related to reliability problems as well as other producibility and maintainability issues. These lessons learned can be very useful in avoiding making the same mistakes twice.

3.7.2 <u>Where this fits in the material flow</u> Intended for use in new part designs or processes, parts designed for new applications, applications requiring high reliability.

3.7.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Provides the capability of more rapid evaluation of reliability risks and the opportunity to mitigate them early in the design process instead of after pre-development. Eliminating or minimizing the

opportunity for mistakes to occur in manufacturing can be done early in the design process.

3.7.4 <u>Limitations</u> Not intended for use in standard designs or processes.

3.7.5 Estimated cost versus benefit

Cost includes risk of lower reliability if the models and simulations are wrong, computer and software overhead, time and cost needed to perform design of experiments, expertise in failure mechanisms. Benefits include a reduction in material needed for validation, faster cycle time, higher reliability if the models and simulation are right.

- 3.7.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 3.7.7 <u>Metrics used and meaning of values</u> Mean time to failure, warranty returns.

3.7.8 <u>References</u>

JEP13A: Guideline for Constant Temperature Aging to Characterize Aluminum Interconnect Method for Stress Migration Induced Voiding

JEP119A: A Procedure For Executing SWEAT

JEP148: Reliability Qualification of Semiconductor Devices Based Upon Physics of Failure Risks and Applications Assessments

JESD35: Procedure for Wafer Level Testing of Thin Dielectrics

http://www.npd-solutions.com/lifecycle.html

3.7.9 Examples

- Design based on the expected range of the operating environment.
- Design to minimize or balance stresses and thermal loads and/or reduce sensitivity to these stresses or loads.

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- De-rate components for added margin.
- Provide subsystem redundancy.
- Use proven component parts & materials with well-characterized reliability.
- Reduce parts count & interconnections (and their failure opportunities).
- Improve process capabilities to deliver more reliable components and assemblies.

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3.8 Simulation

3.8.1 Description

Recreating the functioning of the component through computer modeling using established engineering and physics-based relationships to functionality, construction and reliability.

3.8.2 Where this fits in the material flow

Performed on all components during the design phase and possibly during the evaluation phase. May be used during production to aid in debug or failure analysis (FA). Simulation should ALWAYS be used for every significant silicon pass.

3.8.3 <u>Components and technologies this applies to and how it addresses zero defects</u>

Verifies functional operation of the device in addition to highlighting process, voltage and temperature sensitivities related directly to the design and process parametrics.

3.8.4 Limitations

Not intended for use after the component has been ramped up to full production (i.e., after initial release of the product). It may not always be needed in determining production yield issues or FA.

3.8.5 Estimated cost versus benefit

Irrelevant during the design phase as it is impossible to design without simulation. May be slightly different if trying to use simulation as means to identify process or modeling issues. Cost includes running and analyzing data, and Q&R simulation program development/purchase. Benefit includes mitigating defects in design that otherwise would promulgate to manufacturing.

3.8.6 <u>Defect type addressed (ongoing or spike)</u> Both ongoing and spike defects.

3.8.7 <u>Metrics used and meaning of values</u> Direct simulation of specified parameters and functions. Parameter fit to empirical data, confidence bound.

3.8.8 <u>References</u>

JEP122B: Failure Mechanisms and Models for Silicon Semiconductor Devices JEP148: Reliability Qualification of Semiconductor Devices Based Upon Physics of Failure Risks and Applications Assessments

3.8.9 <u>Examples</u> Example of a simulation is shown in figure 3.8a

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3.9 Characterization

3.9.1 Description

The process of collecting and analyzing data in order to understand the attributes, behavior and limitations of a process, product design and the package. The characterization is performed to generate the specification or datasheet for the product, process or package. Intent is to look at parametric performance of the device with temperature, voltage, frequency, etc. Characterized parts, generated either via corner lot processing or sorted as extreme parametric values, can then be applied to the application to determine sensitive process corners that the supplier can either shift or tighten the process away from or sort out at test.

3.9.2 <u>Where this fits in the material flow</u> Typically performed on all new and changed components involving new designs or processes, at wafer probe or final test.

3.9.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Establishes the functional and parametric performance of the device by determining the electrical and process parametric and performance limits. The "sweet spot" of the process is then fed back into manufacturing where it can be controlled.

3.9.4 Limitations

Not intended for use after the component has been ramped up to full production (i.e., after initial release of the product).

3.9.5 <u>Estimated cost versus benefit</u> Cost includes added testing for various parameters such as temperature, voltage, frequency, etc., and manufacturing corner lots varying parameters such as Vtn, Vtp, CD, Rs, etc.. Benefit includes centering of the process, test versus the intended application, and establishing more accurate process and test limits.

3.9.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing.

3.9.7 <u>Metrics used and meaning of values</u> Mean, minimum, maximum standard deviation, sample size, Cp, Cpk vs. datasheet or test limits, temperature, voltage, frequency, and process corner variables (e.g., Vt, Leff, Rs, CD). Determines capability.

3.9.8 <u>References</u> AEC-Q003 AEC-Q100-009: Electrical Distribution Assessment

3.9.9 <u>Examples</u> Example of a characterization is shown in figure 3.9a-d

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COND.	PARAMETER	SPEC LO	SPEC HI	AVG	STD DEV	Ср	Cpk
1	R1	3300.00	6100.00	4568.16	348.43	1.34	1.21
1	R2	7000.00	13000.00	9488.32	744.22	1.34	1.11
1	R3	1400.00	3200.00	2656.39	68.18	4.40	6.14
1	R4	1400.00	3200.00	2626.69	55.62	5.39	7.35
1	VOH	0.50	1.00	0.78	0.00	55.45	61.62
1	VCEsat1	0.05	0.50	0.13	0.01	8.46	2.94
1	VCEsat2	0.05	0.50	0.21	0.01	6.12	4.26
1	VCEsat3	0.05	0.50	0.30	0.02	3.07	3.45
1	Hfe	100.00	500.00	143.20	7.18	9.29	2.01

Golden unit comparison from one test location versus another

		2				8
Search_Clock_Ed	ns	27.8	27.8	27.8	27,8	27.8
iref_wh	uA.	624,9359	631.7944	627,1404	629.1	\$23,7112
RIDO_R	πA	29.6636	30.0302	29.7145	29.8316	29:2919
		3	2		5	6
Search_Clock_Ed	ns	27.8	28	27.9	27.9	27.9
iref with	uA.	620.7493	628,4191	627.9874	632 3512	621.4826
RIDD_R	mA	29.5295	29.5295	30.1114	29.8496	29,1987
COM-SUMPRIM "(DONE (Intel -	TDN.	3	2	4	5	6
Search_Clock_Ed	nsins	0.000%	D.719%	0.360%	0.360%	0.350%
iref_wft	AUAU A	D.670%	0.534%	0.135%	0.517%	0.357%
RIDO R	mA/mA	0.452%	1.667%	1.336%	0.060%	0.318%

Matrix Lot parameter range



Schmoo plot



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4. MANUFACTURING

4.1 Failure Mode and Effect Analysis (FMEA)

4.1.1 Description

A process performed by subject experts that identifies potential failure modes and their effects on the system and customer, determines their severity, occurrence and detection, and identifies possible causes and controls. The FMEA document identifies the risks associated with something potentially going wrong (creating a defect - out of specification) in the production of the product. The FMEA identifies what controls are placed in the production process to catch any defects at various stages on the processing. This applies both to process and design (product) FMEAs.

- 4.1.2 <u>Where this fits in the material flow</u> Performed on all new components and systems before design of component or arrangement of process flow. This is a living document that can change upon new lessons learned and should be periodically reviewed for accuracy or relevance.
- 4.1.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Identifies all potential modes of failure in design and process, their risks and how to control them.

4.1.4 <u>Limitations</u> Not intended for use with a product that is fully mature or is entering obsoletion.

- 4.1.5 <u>Estimated cost versus benefit</u> Cost includes man-hours to generate the expert knowledge document and uncertainty to new unknown failure mechanisms/modes. Benefit includes prioritizing the circuit or process step most susceptible to part failure in order to improve it, and communicating learning throughout the organization.
- 4.1.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.

4.1.7 <u>Metrics used and meaning of values</u> Risk priority number (product of severity, occurrence and detection) used to pareto which failure mode or mechanism is most influential to product failure.

4.1.8 <u>References</u> FMEA-3: Potential Failure Modes & Effects Analysis, AIAG JEP131A: Process Failure Modes & Effects Analysis

4.1.9 Examples

Example of a FMEA is shown in figure 4.1a

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4.2 Statistical Analysis of Variance

4.2.1 Description

Mathematical procedure for determining the variables in a process that most influences the output characteristics of a given product depending on the manufacturing parameters.

- 4.2.2 <u>Where this fits in the material flow</u> Applicable anywhere in the process flow where data is collected for variation analysis and design of experiments.
- 4.2.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Methodology whose results can better target the optimal parameters of a device or process in order to achieve optimum yield, function, and/or reliability.
- 4.2.4 <u>Limitations</u> Not intended for use with a product that is fully mature, is entering obsoletion, or if a failure never occurs.
- 4.2.5 <u>Estimated cost versus benefit</u> Cost includes running the experiment and analyzing the data. Benefit includes improving the product and/or process via optimized process/product parameters.
- 4.2.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) defects.
- 4.2.7 <u>Metrics used and meaning of values</u> Degrees of freedom, confounding, aliasing, correlation coefficient, and variables.
- 4.2.8 References
- 4.2.9 <u>Examples</u> Example of A DOE is shown in figure 4.2a

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4.3 Control Plan

4.3.1 Description

A plan to control the product/process characteristics and the associated process variables to ensure capability (around the identified target or nominal) and stability of the product over time. For example, Cpk of critical characteristics of process measures stability over time.

4.3.2 <u>Where this fits in the material flow</u>

Performed for all manufacturing processes after the design of component, arrangement of process flow, and completion of the FMEA. This is a living document that can change upon new lessons learned and should be periodically reviewed for accuracy or relevance.

4.3.3 Components and technologies this applies to and how it addresses zero defects

Identifies the monitors, tests and screens that measure the performance of the process in the manufacture of the product. Specifies control criteria (e.g., use of X-bar-R chart, how to set control limits).

- 4.3.4 <u>Limitations</u> None.
- 4.3.5 <u>Estimated cost versus benefit</u> Cost includes man-hours to generate the document and translate the language across different locations. Benefit includes documenting the control monitors, methods of measurement, and test plans.
- 4.3.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.

4.3.7 <u>Metrics used and meaning of values</u> Items to be recorded, observed, and measured, method of data analysis (e.g., Cpk, X-bar-R), equipment used for measurement/test, frequency of test, sample size, and datasheet or customer spec.

4.3.8 <u>References</u> APQP-2: Advanced Product Quality Planning & Control Plan

4.3.9 Examples

Example of a control plan is shown in figure 4.3a

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4.4 Statistical Process Control

4.4.1 <u>Description</u>

Statistical process control (SPC) involves using statistical techniques to measure and analyze the variation in processes. Most often used for manufacturing processes, the intent of SPC is to monitor product quality and maintain processes to fixed targets. SPC is used to monitor the consistency of processes used to manufacture a product as designed. It aims to get and keep processes under control.

4.4.2 Where this fits in the material flow

SPC can be used on all hardware components, software, and systems at any point in the manufacturing process where variability exists and needs to be controlled.

4.4.3 Components and technologies this applies to and how it addresses zero defects

One goal of SPC is to ensure process capability, which is a measure of the ability to consistently produce to the required specifications without defects. Identification and control of random variation inherent within the process, as well as identification and elimination of special causes from external sources achieve this.

4.4.4 <u>Limitations</u> None.

4.4.5 Estimated cost versus benefit

Identifying and removing process variations during design and/or manufacturing is a cost effective way of defect prevention when compared to end-of-line screening. Poor production or screening yields, line-down situations, or warranty returns can result in un-budgeted costs that reach several thousands of dollars per hour. In addition, severe problems can easily drain a company's labor resources during problem investigation and resolution. Finally, the intangible cost of a damaged reputation and subsequent impact on future business opportunities is another major consideration for proactive elimination of defects. Adopting SPC tools during design and manufacturing not only helps to limit variation and associated costs, but also provides the measurable data necessary to promote a continuous improvement environment.

4.4.6 Defect type addressed (ongoing or spike)

Both. SPC, once properly defined, can easily identify and control ongoing (trend) defect types as well as short-term (spike) defect types. Performing periodic process capability studies also helps to identify unwanted 'special cause' defects that might be introduced at any time during the process.

4.4.7 Metrics used and meaning of values

SPC has many metric values. Most common are the capability indices, Cp and Cpk. Cp, the process capability index, defines a process in terms of its parameter spread with respect to the defined limits of a specification. It is a function of two variables, calculated as the width of the specification divided by the process spread. Cpk, the location index, indicates the location of the center of the actual distribution curve with respect to the target value. A Cpk > 1.33 should be maintained for most mature processes.

4.4.8 <u>References</u> EIA-557-A: Statistical Process Control Systems SPC-3: Statistical Process Control, AIAG

4.4.9 Examples

Example of a SPC control chart and statistics is shown in figure 4.4a-b

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Western Electric/Shewhart rules for SPC run charts signaling an out-of-control process:

Any Point Above +3 Sigma ----- $+3 \sigma LIMIT$ 2 Out of the Last 3 Points Above +2 Sigma ----- +2 σLIMIT 4 Out of the Last 5 Points Above +1 Sigma ----- +1 σ LIMIT 8 Consecutive Points on This Side of Control Line ====== CENTER LINE 8 Consecutive Points on This Side of Control Line ----- -1 *σ*LIMIT 4 Out of the Last 5 Points Below - 1 Sigma ------ -2 σLIMIT 2 Out of the Last 3 Points Below -2 Sigma _____ -3 **J**LIMIT Any Point Below -3 Sigma

Trend Rules: 6 in a row trending up or down. 14 in a row alternating up and down

Component Technical Committee

5. TEST

5.1 Design for Testability

5.1.1 <u>Description</u>

The practice of designing the circuitry such that as many nodes as possible can be tested in a reasonable amount of time. Conduct test plan reviews. Fault coverage of scan stuck-at and transition faults (AC scan: fault delay tests, transition delay tests, coupling faults), critical timing paths from static timing analysis, functional/speed patterns to test I/O interface, analog I/O patterns for voltage ramps and DC tests, drive strength and slew rates, customer application codes (user and supplier).

- 5.1.2 <u>Where this fits in the material flow</u> Intended for use with any high complexity component and is designed into the product.
- 5.1.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Provides the capability for testing as many nodes as possible and, thus, providing maximum fault coverage during test.
- 5.1.4 <u>Limitations</u> Not intended for use with low complexity parts
- 5.1.5 <u>Estimated cost versus benefit</u> Cost includes layout complexity, potential design time increase, and test software development. Benefit includes more efficient defect screening.
- 5.1.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 5.1.7 <u>Metrics used and meaning of values</u> Test coverage, reduced incidence of NPF/TNI, and improved cycle time.
- 5.1.8 <u>References</u> http://www.npd-solutions.com/lifecycle.html
- 5.1.9 <u>Examples</u> Example of a design and test program:
 - Use of Geometric Dimensioning and Tolerancing (GD&T) to provide unambiguous representation of design intent
 - Specification of product parameters and tolerances that are within the natural capabilities of the manufacturing process (process capability index Cp and Cpk)
 - Provision of test points, access to test points and connections, and sufficient real estate to support test points, connections, and built-in test capabilities
 - Standard connections and interfaces to facilitate use of standard test equipment and connectors and to reduce effort to setup and connect the product during testing
 - Automated test equipment compatibility
 - Built-in test and diagnosis capability to provide self test and self-diagnosis in the factory and in the field
 - Physical and electrical partitioning to facilitate test and isolation of faults

Component Technical Committee

5.2 Built-in Self Test

5.2.1 Description

The practice of designing the circuitry such that inputting a logic solution will allow the part to test itself. Built-in Self Test, or BIST, is the technique of designing additional hardware and software features into integrated circuits to allow them to perform self-testing, i.e., testing of their own operation (functionally, parametrically, or both) using their own circuits, thereby reducing dependence on an external automated test equipment (ATE). BIST is a Design-for-Testability (DFT) technique, because it makes the electrical testing of a chip easier, faster, more efficient, and less costly. Checkerboard and inverse scan algorithms to detect bit-to-bit shorts and back-to-back reads. Address decoder fault algorithms to check for speed faults. SRAM and NVM bitmapping.

5.2.2 <u>Where this fits in the material flow</u> Intended for use with any high complexity component and is designed into the product.

5.2.3 Components and technologies this applies to and how it addresses zero defects

Provides the device with the capability of diagnosing itself for process or design errors which otherwise might go undetected through the development stage. This includes functions or parametrics internal to the device that are not accessible from the outside.

5.2.4 Limitations

Not intended for use with low complexity parts. May be possible to switch off and not use as the part and process matures. Issues that need to be considered when implementing BIST are: 1) faults to be covered by the BIST and how these will be tested for; 2) how much chip area will be occupied by the BIST circuits; 3) external supply and excitation requirements of the BIST; 4) test time and effectiveness of the BIST; 5) flexibility and changeability of the BIST (i.e., can the BIST be reprogrammed through an on-chip ROM?); 6) how the BIST will impact the production electrical test processes that are already in place

5.2.5 Estimated cost versus benefit

Cost includes added circuitry and software. Benefit includes improved fault coverage over the die. Advantages of implementing BIST include: 1) lower cost of test, since the need for external electrical testing using an ATE will be reduced, if not eliminated; 2) better fault coverage, since special test structures can be incorporated onto the chips; 3) shorter test times if the BIST can be designed to test more structures in parallel; 4) easier customer support; and 5) capability to perform tests outside the production electrical testing environment. The last advantage mentioned can actually allow the consumers themselves to test the chips prior to mounting or even after these are in the application boards.

Disadvantages of implementing BIST include: 1) additional silicon area and fab processing requirements for the BIST circuits; 2) reduced access times; 3) additional pin (and possibly bigger package size) requirements, since the BIST circuitry need a way to interface with the outside world to be effective; and 4) possible issues with the correctness of BIST results, since the on-chip testing hardware itself can fail.

- 5.2.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 5.2.7 <u>Metrics used and meaning of values</u> Defect detectability and test coverage
- 5.2.8 <u>References</u> <u>http://www.semiconfareast.com/bist.htm</u> <u>http://www.quicklogic.com/images/appnote30.pdf</u>

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5.2.9 Examples

Example of a BIST circuit and algorithm is shown in figure 5.2a



• Figure 1: Functional BIST principle

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5.3 Process/Part Average Testing

5.3.1 Description

A system for designing, analyzing, and controlling manufacturing and test parameters of the device to ensure product quality. This method is designed to remove outliers from a given part population.

5.3.2 Where this fits in the material flow

Performed on all new components and technologies at various points within and after the manufacturing process. Can be used for electrical parametric testing in wafer probing and packaged final test.

- 5.3.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Eliminates outliers from further production and shipment to customers. Provides early feedback on initial release of product.
- 5.3.4 <u>Limitations</u> Continued for parts where it is being implemented.
- 5.3.5 <u>Estimated cost versus benefit</u> Cost includes performing variables testing on a sample of parts, inserting into test plan and increasing test time, and removing outliers inside the spec limits. Benefit includes removing distribution outliers more likely to fail than main population and retargeting the test limits as the process matures.
- 5.3.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 5.3.7 <u>Metrics used and meaning of values</u> Cpk/Ppk versus datasheet or customer specification.
- 5.3.8 <u>References</u> AEC-Q001: Guidelines for Part Average Testing
- 5.3.9 <u>Examples</u> Example of an outlier population is shown in figure 5.3a



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5.4 Statistical Bin Yield Analysis

5.4.1 Description

A system for analyzing and controlling manufacturing variations through measurements of critical test parameters/bins with the goal of ensuring final product quality.

- 5.4.2 <u>Where this fits in the material flow</u> Performed on all new components and technologies at various points within and after the manufacturing process. Can be used for electrical parametric testing in wafer probing and packaged final test.
- 5.4.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Applies SPC to final test bins to identify abnormal lots through unusual binout activity.
- 5.4.4 <u>Limitations</u> Continued for parts where it is being implemented.
- 5.4.5 <u>Estimated cost versus benefit</u> Cost includes added binning and analyzing each bin fallout. Benefit includes identifying lots with unusually high fallout for a particular fail mode.
- 5.4.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 5.4.7 <u>Metrics used and meaning of values</u> Cpk/Ppk versus the historical (ongoing) bin fallout pattern and looking for a shift in the process.
- 5.4.8 <u>References</u> AEC-Q002: Guidelines for Statistical Yield Analysis
- 5.4.9 <u>Examples</u> Example of a binout diagram is shown in figure 5.4a

Correlation bin-to-bin fallout for failed devices tested in one location (x) versus another (y)

BINNING	1	2	3	- 4	5	6	7	8
1	N/A.							
2		- 9			-			7
3	2	1.00	9			17		
- 4				3		-3		<u>.</u>
5					17 E			
6						NA		
7	6		2			- <u>1</u> 200 - 20	1	
8					-	- 22		2

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5.5 Data Collection, Storage and Retrieval

5.5.1 <u>Description</u>

The computational acquisition, archiving, cataloguing and rapid retrieval of data. This is used for rapid response to faulty quality and reliability metrics, to solve problems in the field possibly related to the part manufacture, or trends over time. Data mining is the analysis of correlations in the data that can lead to resolution of failure. Implementation of lessons learned from other products.

- 5.5.2 <u>Where this fits in the material flow</u> Intended for use with all components and technologies, anywhere where data can be obtained to draw conclusions. Specific areas include spec revisions, qualification/PPAP, quality records, material traceability, process, test and customer return data.
- 5.5.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Rapid availability of data speeds containment of issues. Allows rapid risk assessment. Benchmark for quality improvement.
- 5.5.4 <u>Limitations</u> Must always be used.
- 5.5.5 <u>Estimated cost versus benefit</u> Cost includes database development and maintenance. Benefit includes efficient business practices and facts are readily available.
- 5.5.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 5.5.7 <u>Metrics used and meaning of values</u> Data collection frequency and duration of data storage. TS16949 compliance.
- 5.5.8 <u>References</u>
- 5.5.9 <u>Examples</u> Example of a data storage system is shown in figure 5.5a

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5.6 Screens

5.6.1 <u>Description</u>

Testing of every manufactured part for functionality or parametric conformity to the device specification. Defect detection via IDDQ leakage test, high voltage stress test (HVST), very low voltage test (VLVT). Improvement of effectiveness and efficiency of screens using advanced outlier methods.

- 5.6.2 <u>Where this fits in the material flow</u> Intended for use with all components and technologies. Most frequently performed at final test, but also can be performed at the wafer level (e.g., kerf tests, wafer/die sort) and anywhere where a previously discovered and corrected problem needs to be monitored.
- 5.6.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Nondestructively tests every part for parametric and functional compliance after critical processes to provide immediate feedback or process improvement.
- 5.6.4 <u>Limitations</u> Always used.
- 5.6.5 <u>Estimated cost versus benefit</u> Cost includes testing every part, yield impact, delay of shipment, test equipment and test program development. Benefit includes testing every part and added assurance
- 5.6.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 5.6.7 <u>Metrics used and meaning of values</u> Number of defects, defectivity (DPM), failure modes (bins), electrical parameter variables, and efficiency.

5.6.8 <u>References</u>

JESD50A: Special Requirements for Maverick Product Elimination JESD16-a: Assessment of Average Outgoing Quality Levels in Parts Per Million (PPM) JESD74: Early Life Failure Rate Calculation Procedure for Electronic Components MIL-PRF-19500 MIL-STD-883

5.6.9 <u>Examples</u> Example of a screen flow is shown in figure 5.6a-c

Figure 5.6a – typical screen flow Non-destructive bond pull Internal Visual Inspection Temperature Cycling External Visual Inspection Electrical parametrics (e.g., IDDQ, HVST, VLVT) Burn-in (static and/or dynamic) High Temperature Reverse Bias Final Electrical ATE test @ room, hot and/or cold Radiography

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Figure 5.6b - An example of a screen test flow before tri-temperature functional and parametric testing





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5.7 Lot Acceptance Gates

5.7.1 Description

Testing or stressing of a sample of finished product from a lot to determine the fitness of that lot for further manufacture or shipment to the customer.

5.7.2 Where this fits in the material flow

Intended for use with all components and technologies. Most frequently performed at final test, but also can be performed at the wafer level (e.g., kerf tests, wafer/die sort) and anywhere where a previously discovered and corrected problem needs to be monitored.

- 5.7.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Potential for detecting and flagging grossly discrepant lots before they move forward in the material flow.
- 5.7.4 <u>Limitations</u> May always be used, but is much less effective for large lots and/or small samplings.
- 5.7.5 <u>Estimated cost versus benefit</u> Cost includes material, time delay in shipping material lot until passing result validated, testing, failure analysis, and test efficiency with sample size. Benefit includes identifying "catastrophic" issues.
- 5.7.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects. Gross resolution.
- 5.7.7 <u>Metrics used and meaning of values</u> Sample size, number of fails, test conditions, and frequency of test.

5.7.8 References

JESD50A: Special Requirements for Maverick Product Elimination JESD16-a: Assessment of Average Outgoing Quality Levels in Parts Per Million (PPM) JESD74: Early Life Failure Rate Calculation Procedure for Electronic Components

5.7.9 Examples

Example of a gate flow is shown in figure 5.7a

Figure 5.7a – typical gate flow Incoming Inspection Wafer Acceptance (visual, parametric test) Optical Inspection Lead Bonding Lead Bond Inspection 3rd Optical Inspection Solder Dip / Solder Plate Solder Thickness Electrical Test ATE @ hot, room and/or cold Lot Acceptance into Finished Good Stores Shipping

Component Technical Committee

6. CAPABILITY

6.1 Stress-Strength Analysis

- 6.1.1 <u>Description</u> The analysis of the likelihood of failure based on the probability of stress exceeding the probability of strength for a given part.
- 6.1.2 <u>Where this fits in the material flow</u> Used for all components and technologies during the testing phase. Can also be modeled in the design phase if enough information is available.
- 6.1.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Determines the amount of design or process margin for a given application to indicate the potential likelihood of failure.
- 6.1.4 <u>Limitations</u> Usually not needed for industry standard commodity parts or mature device types.
- 6.1.5 <u>Estimated cost versus benefit</u> Cost includes testing and data analysis, material costs, and statistical software. Benefit includes design margin analysis and robustness validation.
- 6.1.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) defects.
- 6.1.7 <u>Metrics used and meaning of values</u> Design margin, TCE, and mean/standard deviation of stress versus strength.
- 6.1.8 <u>References</u>
- 6.1.9 Examples

3eta

Example of a stress-strength contour plot is shown in figure 6.1a





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6.2 Data Analysis

- 6.2.1 <u>Description</u> Mathematical and graphical representations of part population failure distributions over time or stress.
- 6.2.2 <u>Where this fits in the material flow</u> Intended for use with all components and technologies, anywhere where you have data that needs to be analyzed to draw conclusions.
- 6.2.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Quantitative evaluation of an experiment or manufacturing process that gives an indication of actual or potential failure rates.
- 6.2.4 <u>Limitations</u> Always used.
- 6.2.5 <u>Estimated cost versus benefit</u> Cost includes labor, time, and software development. Benefit includes identifying and correcting issues through data.
- 6.2.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 6.2.7 <u>Metrics used and meaning of values</u> General statistics (e.g., mean, standard deviation, Cpk, failure rate, time-to-failure, etc.).
- 6.2.8 <u>References</u> http://www.itl.nist.gov/div898/handbook/index.htm
- 6.2.9 <u>Examples</u> A list of different methods of data analysis is shown in figure 6.2a
 - Exploratory data analysis
 - Production process characterization
 - Measurement process characterization
 - Process modeling
 - Process improvement
 - Process or product monitoring and control
 - Product and process comparisons
 - Assessing product reliability
 - Data mining

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6.3 Industry Standards

6.3.1 Description

Agreements among world leaders in part manufacture and use that set benchmarks for testing of parts to determine fitness for use.

6.3.2 <u>Where this fits in the material flow</u> Standards apply to many locations within the material/process flow and offline. Intended for use with all wafer fab processes and package technologies.

- 6.3.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Provides standard methods of testing that is applicable for both suppliers and users and offers benchmarks of performance that can be applied across many devices, processes and materials.
- 6.3.4 Limitations

Not intended for use when there is a need to overstress (i.e., greater acceleration factor) or understress (i.e., part is inherently weak). If the device has features not covered by any current industry standard.

- 6.3.5 <u>Estimated cost versus benefit</u> Cost includes engineering time to develop standard, experience, and materials/labor requirements. Benefit includes uniform application of testing methods and communication of common knowledge.
- 6.3.6 <u>Defect type addressed (ongoing or spike)</u> Applies to ongoing defects, spike defects, and defect improvement as applicable.
- 6.3.7 <u>Metrics used and meaning of values</u> Metrics are as defined in each applicable standard.
- 6.3.8 <u>References</u> JEDEC, AEC, AIAG, IEC, SAE

6.3.9 Examples

Example of a list of standard setting bodies is shown in figure 6.3a

AEC	Automotive Electronics Council	http://www.aecouncil.org				
AMI2	Advanced Memory International	http://www.ami2.org/				
ANSI	American National Standards Institute	http://www.ansi.org/				
ASME	American Society of Mechanical Engineers	http://www.asme.org/				
ASQC	American Society for Quality Control	http://www.enre.umd.edu/				
ASTM	American Society for Testing and Materials	http://www.astm.org/				
DSCC	Defense Supply Center Columbus	http://www.dscccols.com/ Free Mil Standards search engine				
EIA	Electronics Industries Alliance	http://www.eia.org/				
JEITA formerly EIAJ	Electronic Industries Association Japan	http://www.jeita.org/ Link to standards: http://tsc.jeita.or.jp/GIS-01.cfm				
ESDA	Electrostatic Discharge Association	http://www.esda.org/				
FSA	Fabless Semiconductor Association	http://www.fsa.org/				
IEC	International Electrotechnical Commission	http://www.iec.ch/				
IEEE	Institute of Electrical and Electronics http://www.ieee.org/					
----------	--	---------------------------	--	--	--	--
IMAPS	International Microelectronics and Packaging Society http://www.imaps.org/					
IPC	Institute for Interconnetion and Packaging Electronic Circuits	http://www.ipc.org/				
NEMA	National Electrical Manufacturers Associations http://www.nema.org/					
NIST	National Institute of Standards and Technology http://www.nist.gov/					
SEMATECH	SEMATECH	http://www.sematech.org/				
SEMI	Semiconductor Equipment and Materials International	http://www.semi.org/				
SIA	Semiconductor Industry Association	http://www.semichips.org/				
SMEMA	Surface Mount Equipment Manufacturers Association	http://www.smema.org/				
SMTA	Surface Mount Technology Association http://www.smta.org/					
UL	Underwriters Laboratories Inc. http://www.ul.com/					

Figure 6.3a – Semiconductor and Electronics Industry Standards organizations (Reference: http://www.jedec.org)

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6.4 Environmental Stress Testing

6.4.1 Description

A uniform collection of methods and tests to ensure that products satisfy all of the long term quality and reliability requirements of both manufacturers and consumers alike. Accelerated tests are used to establish a baseline to assess wearout and defectivity concerns. It also assesses resistance of an individual device to the degrading effects of natural elements and actual conditions that might exist in the field, including physical, mechanical, electrical, and environmental stressing.

6.4.2 <u>Where this fits in the material flow</u>

Performed on all new and changed components either as a part of the initial product qualification by the supplier, for qualifying process changes, or as an extended qualification (i.e., failure mechanism monitoring).

6.4.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Identifies inherent weaknesses in the design, process, or package during qualification of the part. Any or all of these can be corrected prior to release for customer use.

6.4.4 Limitations

After the part has been ramped up to full production (i.e., after initial release of the product).

6.4.5 <u>Estimated cost versus benefit</u>

Resolving a potential reliability problem up front, prior to product release, is more cost effective in terms of manpower and effort, than waiting until after the product is out in the field. Customer returns and failure analyses could be more costly to an organization than a slight delay in the release of a product due to added or more comprehensive testing.

6.4.6 Defect type addressed (ongoing or spike)

For design, defects include unusual temperature dependencies, performance irregularities and marginalities, and functional problems. For process, defects include time/temperature defects, unanticipated infant mortality issues, latent defects, and wearout mechanisms. For packaging, defects include structural integrity, unusual package related anomalies (delamination, popcorn) and sensitivities, and assembly related defects that affect quality and reliability. Gross issues are detectable.

6.4.7 <u>Metrics used and meaning of values</u>

Number of fails vs. sample size, stress test parameters (e.g., temperature, voltage, current). Data can be used to pareto the common failure mechanisms. Can also be used to justify improvements in design, process, and packaging.

6.4.8 References

JEDEC JESD22 Test methods

AEC Q100 Qualification Requirement

AEC-Q100: Stress Test Qualification for Integrated Circuits

AEC-Q101: Stress Test Qualification for Discrete Semiconductors

JEP150: Stress Test Drive Qualification of and Failure Mechanisms Associated With Assembled Solid State Surface Mount Components

JESD94: Application Specific Qualification Using Knowledge Based Test Methodology

6.4.9 Examples

Example of a test list versus stimuli is shown in figure 6.4a

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6.5 Part Derating

6.5.1 <u>Description</u>

The practice of using the part in a narrower environmental and/or operating envelope than its manufacturer designated limits. Derating can be employed to achieve various goals. The method of derating may need to be adjusted depending on the goal as well.

6.5.2 <u>Where this fits in the material flow</u>

Performed on all components, technologies, and applications. Focus is application design, depending on many application requirements including reliability, criticality, functional performance needs, etc.

- 6.5.3 <u>Components and technologies this applies to and how it addresses zero defects</u> This practice has been used to provide greater functionality margin within the manufacturer's specifications, and with the assistance of the manufacturer, potentially extend useful life or increase reliability.
- 6.5.4 <u>Limitations</u> Only intended for use with mature products in a mature application.
- 6.5.5 <u>Estimated cost versus benefit</u> Need good balance between application design cost and derating limits. While design margin is desirable, stacking of multiple sources of margin can result in high costs and lost opportunities.
- 6.5.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing defects.
- 6.5.7 <u>Metrics used and meaning of values</u> Operating conditions such as temperature, humidity, power consumption, operating voltage, and output current or fan out. NVM erase and write cycles.
- 6.5.8 <u>References</u>

6.5.9 Examples

Example of derating design standards is shown in figure 6.5a

Der	ating factor (Note 2)	IC
	Junction temp. (Note 3)	Under 110°C (Under Tj=60°C)
Temperature	Device ambient temp. (Note 3)	T _{ep} min~T _{ep} max (T _a =0~45°C)
	Other	Power consumption, ambient temperature, heat radiation conditions, $T_j{=}P_{\alpha}\times\theta_{ja}{+}T_a$
	Relative humidity	RH=40~80%
Humidity	Other	Normally, if there is condensation due to a quick temperature change, the printed circuit board is coated.
	Breakdown voltage	Follow catalog recommended operating conditions
Voltage	Excessive voltage	Use preventative measures for excessive voltage application including electrostatic destruction.
	Average current	1 _c x 0.5 or below (especially power IC)
Current	Peak current	l _{elpeaki} x 0.8 or below (especially power IC)
	Other	Give consideration to fan out and load impedance
Power	Average power	Maximum rating \times 0.5 or below (especially power and high frequency ICs)
Dulas (Nata 4)	SOA	Do not exceed individual catalog absolute maximum rating values.
Pulse (Note 4)	Surge	l _{elpeaki} or below

Figure 6.5a – Example list of derating design standards (Reference: http://www.pi.hitachi.co.jp)

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7. IMPROVEMENT

7.1 Wafer Level Failure Mechanism Monitoring

7.1.1 Description

The kerf contains a multitude of structures that serve different purposes during wafer production. Among these are structures that are needed for the wafer processing itself (inline), such as lithography alignment structures and structures for measuring layer thicknesses. It also contains structures for physical analysis of the processing, like critical topography structures for construction analysis and fields for measurement of the doping profiles (e.g., by SIMS). Representative structures for electrical analysis of the processing are used for characterization on the wafer. These structures are used, for instance, for measuring sheet resistances and transistor parameters. The kerf also contains special structures for reliability monitoring of the process with fast WLR (wafer level reliability).

- 7.1.2 <u>Where this fits in the material flow</u> Performed on all major wafer fab process steps and new technologies. The kerf is part of the chip design and is tested during various points in wafer fabrication.
- 7.1.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Able to rapidly test for specific failure mechanisms early in manufacture so that faulty wafers or lots can be fixed or scrapped.
- 7.1.4 <u>Limitations</u> None.
- 7.1.5 <u>Estimated cost versus benefit</u> Cost includes designing and testing these monitors, possible loss of wafer space, and rejecting a wafer. Benefit includes early detection of potential problems, analysis and control of specific fail mechanisms the monitors are designed to address, and providing a statistical basis for analysis and screening.
- 7.1.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 7.1.7 <u>Metrics used and meaning of values</u> Kerf or test pattern time to fail or degree of degradation, sample size, frequency of test, and pareto.
- 7.1.8 <u>References</u>
- 7.1.9 Examples

Example of a list of failure mechanisms/processes versus wafer level die/kerf tests and packaging test chips is shown in figure 7.1a

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7.2 Process/Product Improvements

7.2.1 Description

Changes to the manufacturing process, component design, materials, construction and testing that improves the product functionality, manufacturability, testability and/or reliability.

7.2.2 <u>Where this fits in the material flow</u> Applies to all components and technologies, anywhere in the flow where agreed major changes are made (e.g., design, manufacture, test).

- 7.2.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Change in material or process, either to address a root cause issue or as an evolution of a process or design, to improve device function, yield and/or reliability.
- 7.2.4 <u>Limitations</u> Not intended for use with a product that is fully mature or is entering obsoletion.
- 7.2.5 <u>Estimated cost versus benefit</u> Cost includes implementing the change, validation testing, and user validation. Benefit includes improved product functionality, quality, cost and/or delivery.
- 7.2.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 7.2.7 <u>Metrics used and meaning of values</u> Cost save, cycle time reduction, implementation time, and quality/reliability improvement.
- 7.2.8 References

JEDEC JESD-46 Customer Notification of Product/Process Changes by Semiconductor Suppliers

7.2.9 Examples

Example of a change control requirement is shown in figure 7.2a

Design	Package Assembly
Major design change	Assembly site
	Lead frame base material
Waferfab	Plating material
Waferfab site	Wire bond method
Wafer diameter	Mold compound material
Diffusion dopant	Sealing material
Gate oxide material	Die attach material
Gate oxide thickness Dielectric material	Marking method
Polysilicon dopant type	Marking appearance
Metallization material	Plating technique
Metallization thickness	
Top protective layer material	Mechanical Specification
Top protective layer thickness	Change in case outline Loosening tolerance(s)
Die coating material	Packing/Shipping /Labeling
Die coating thickness	Change in Carrier (reel, tray) dimensions
	Drypack requirements
Testing	Environment maximum storage temperature
Test elimination	
Electrical Specification	
Change in ac specification	
Change in dc specification	

Figure 7.2a - List of potential process changes (Reference: JEDEC JESD-46)

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7.3 Production Part Monitoring

7.3.1 <u>Description</u>

Periodic reliability testing of a sample of parts with the purpose of monitoring whether a process excursion occurred to create a defect that could be seen in the field. Verify that the process is in control.

- 7.3.2 <u>Where this fits in the material flow</u> Post-production test sampling for all components and technologies.
- 7.3.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Ongoing evaluation of reliability capability in order to fix any issues that can be applied to subsequent manufactured product.
- 7.3.4 <u>Limitations</u> Not intended for use when the process and/or part matures.
- 7.3.5 <u>Estimated cost versus benefit</u> Cost includes material, labor, equipment, overhead, and analyzing failures. Benefit includes feedback to fix potentially ongoing product/process issues.
- 7.3.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects, gross detectability and generally untimely defects.
- 7.3.7 <u>Metrics used and meaning of values</u> Number of fails, sample size, test frequency, and test conditions.
- 7.3.8 <u>References</u> JESD659: Failure Mechanism Driven Reliability Monitoring
- 7.3.9 <u>Examples</u> A typical list of production part (or reliability) monitors is shown in figure 7.3a

Reliability Monitor Test Conditions and Stress Matrix

	Tests	Condition	Sample Size/Duration		
	HTOL (High Temperature Operating Life)	Ta = 125 ⁰ C	2,000pcs/month (each process)		
EFR		Vdd = Vddmax	2, 20 hrs		
	HTSL (High Temperature Storage Life)	Ta = 125 ⁰ C	2,000pcs/month		
		No bias	72 hrs		
	POC (Pre	ssure Pot & operation Test)	= 1 cycle		
	• РРОТ	Ta = 127 ^o C	100pcs/month (each process)		
		RH = 100%	40 hrs		
		Pressure = 2.5atm			

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	• HTOL	Ta = 85 ⁰ C	100pcs/month
		Vdd = Vddmax	20 hrs
	HTOL (High Temperature Operating Life)	Ta = 125 ^o C	100pcs/month (each process)
IFR (wafer)		Vddmax	168, 500, 1,000 hrs
	HTSL (High Temperature Storage Life)	Ta = 150 ^o C	100pcs/month (each process)
		No bias	168, 500, 1,000 hrs
	TMCL (Temperature Cycle Test)	T (high) = 150 ^o C	100pcs/month (each process)
IFR Package		T (low) = -65° C	100, 300 cycles
		(20 min each temp)	
	PPOT (Pressure Pot Test)	Ta = 127 ^o C	100pcs/month (each process)
		RH = 100%	48, 120 hrs
		Pressure = 2.5 atm	
	THB (Temperature Humidity w/Bias)	Ta = 85 ^o C	100pcs/month (each process)
		RH = 85%	168, 500, 1,000 hrs
		Vdd = Vddmax	

Figure 7.3a – Typical Reliability Monitor plan (Reference: http://www.hifn.com)

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8. PROBLEM SOLVING

8.1 Design for Analysis

8.1.1 <u>Description</u>

The practice of designing the circuitry such that failure analysis can be performed as efficiently as possible for elimination of no defect found.

- 8.1.2 <u>Where this fits in the material flow</u> Intended for use with all components with a large number of metal layers or unique interconnection schemes (e.g., chip-on-chip) and designed into the product.
- 8.1.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Provides the capability of a more accurate and accessible analysis of failures which otherwise could be masked by the proliferation of materials and features over the failed site.
- 8.1.4 <u>Limitations</u> Not intended for use with low complexity parts (few metal levels).
- 8.1.5 <u>Estimated cost versus benefit</u> Cost includes layout complexity and potential design time increase. Benefit includes ability of easier and more efficient failure analysis.
- 8.1.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 8.1.7 <u>Metrics used and meaning of values</u> Reduced cycle time for FA and reduced incidence of NPF/TNI.
- 8.1.8 References
- 8.1.9 <u>Examples</u> Example of a circuit block that is designed for ease of failure analysis is shown in figure 8.1a

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8.2 **Problem Solving Techniques**

8.2.1 Description

A problem-solving methodology for product and process improvement. It is a team-oriented approach used to identify root cause, contain and correct the problem, verify the problem is understood and solved, and prevent its recurrence. It is also used as a reporting tool to document the issue for a customer.

- 8.2.2 <u>Where this fits in the material flow</u> This discipline can be used on all components and technologies throughout the manufacturing process at the supplier, user, or end customer.
- 8.2.3 <u>Components and technologies this applies to and how it addresses zero defects</u> By identifying and correcting the real root causes, with the results to be applied to similar devices/processes
- 8.2.4 <u>Limitations</u> Not intended for use if a failure never occurs.
- 8.2.5 Estimated cost versus benefit

If 8D is well documented this is a very powerful tool that allows to remove problems and to avoid reoccurrence. Cost includes man-hours in generating document and assembling data. Benefit includes conveying problem resolution and lessons learned to user and supplier.

- 8.2.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 8.2.7 <u>Metrics used and meaning of values</u> Cycle time, effectiveness of resolved corrective/preventive action, and field/warranty return rates.
- 8.2.8 <u>References</u>

JESD671: Component Quality Problem Analysis and Corrective Action Requirements

8.2.9 Examples

Example of an Is-Is Not diagram is shown in figure 8.2a, eight discipline list in figure 8.2b

		atement ing with what)		
	Problem Descripti on IS		IS NOT	Get Information
WHAT		Object Defect		
WHERE				
WHEN		First Seen		
HOW BIG				

Problem Solving Worksheet

Figure 8.2a – Is-Is Not Diagram (Reference: http://www.quality-one.com)

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	8 Disciplines (8D)					
DØ –	Prepare for the 8D Process					
D1 –	Establish The Team					
D2 –	Describe The Problem					
D3 –	Develop the Interim Containment Action.and Verification. (ICA)					
D4 –	Define and Verify Root Cause and Escape Point					
D5 –	Choose and Verify Permanent Corrective Actions (Pcas) for Root Cause and Escape Point					
D6 –	Implement and Validate Permanent Corrective Actions (PCA)					
D7 –	Prevent Recurrence					
D8 –	Recognize Team and Individual Contributions					

Figure 8.2b – Eight disciplines for problem solving (Reference: http://www.quality-one.com)

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8.3 Failure Analysis Process

8.3.1 Description

The process of determining the root cause of the failure through testing, observation and physical analysis of the failed component. Testing verifies the failure mode, observation identifies the location of the failure in the component, and physical analysis reveals the failure mechanism.

8.3.2 <u>Where this fits in the material flow</u> Intended for use with all components and technologies, anywhere in the

Intended for use with all components and technologies, anywhere in the material flow where there is fallout that requires obtaining more information about the failure.

- 8.3.3 <u>Components and technologies this applies to and how it addresses zero defects</u> By physically determining the root cause of an issue via device deprocessing and chemical/structural analysis.
- 8.3.4 <u>Limitations</u> Not intended for use if a failure never occurs.
- 8.3.5 <u>Estimated cost versus benefit</u> Cost includes equipment, overhead, labor, and failure (at supplier, at Tier One, at OEM, warranty). Benefit includes learning about and fixing failure and product improvement.
- 8.3.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 8.3.7 <u>Metrics used and meaning of values</u> Cycle time, cost, equipment availability and utilization, and backlog.
- 8.3.8 <u>References</u> JESD671: Component Quality Problem Analysis and Corrective Action Requirements
- 8.3.9 <u>Examples</u> Example of a failure analysis flow and capability is shown in figure 8.3a

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Figure 8.3a - Failure Analysis flow

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8.4 Fault Tree Analysis

8.4.1 Description

Fault tree analysis is a logical, structured process that can help identify potential causes of system failure before the failures actually occur. Fault trees are powerful design tools that can help ensure that product performance objectives are met. Can help to ensure that root cause is identified.

8.4.2 Where this fits in the material flow

Intended for use with all components and technologies, after a problem or issue occurs or anywhere that potential root cause can be identified (design, manufacture).

- 8.4.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Details all the potential causes of a given failure mode in order to investigate and eliminate each possible root cause until the correct one is found.
- 8.4.4 <u>Limitations</u> Not intended for use if a failure never occurs.
- 8.4.5 <u>Estimated cost versus benefit</u> Cost includes labor and time in generating FTA, analysis time and experimentation costs. Benefit includes more rapid identification of potential root cause of failure and precursor to FMEA.
- 8.4.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) and spike (extrinsic) defects.
- 8.4.7 <u>Metrics used and meaning of values</u> Failure modes and mechanisms.
- 8.4.8 <u>References</u> The Institution of Electrical Engineers (http://www.iee.org)

8.4.9 Examples

Example of a fault tree is shown in figure 8.4a, cause and effect diagram in figure 8.4b Quantification of FTA

Quantification of Fault Trees **Probability** Scale 1 in 10 Frequent CRASH Probability = 0.001 or 1 in 1000 1 in 100 TOP CRASE AT Probable MAIN ROAD JUNCTION EVENT If 6000 cars use the side road every year, 1 in 1000 Occasional then it is expected that 6-7 crashes per year 1 in 10000Remote may occua 1 in 100000 Improbable A3 l in l mExtremely Remote CAR AT MAIN SIDE ROAD ROAD JUNCTION ILS TO CAR FAIL STOP P=0.01 P=0.131 OR. SIDE ROAD CAR DRIVER DID NOT STOP SIDE ROAD CAR DRIVER COULD NOT STOP P=0.12 OR P=0.011 OR. DRIVER TOO ILL VISION OBSCURED ROAD TOO SLIPPERY BRAKE FAILURE TYRES WORN DRIVING TOO FAST

P=0.01

P=0.1

Figure 8.4a - Fault Tree Example (Reference: http://www.iee.org)

P=0.01

P=0.001

P=0.0001

P=0.01

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Figure 8.4b - Cause and Effect Diagram (fault tree variant) (Reference: http://www.quality-one.com)

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9. APPLICATION

9.1 System Engineering

9.1.1 Description

Alignment of the system design with the user application through co-engineering activities between supplier and user.

9.1.2 <u>Where this fits in the material flow</u>

Intended for use with Microprocessors, crystals and oscillator circuits, regulator/power supply circuits, power drivers, RF circuits, select memory technologies, etc. Performed as part of supplier selection, technology (die and package) selection, specification definition, development design phase, and design validation iterations.

- 9.1.3 <u>Components and technologies this applies to and how it addresses zero defects</u> Design related issues could be addressed if the Supplier and user is involved and understands the use application and requirements. Also, both design teams can become educated on proper device usage and specification.
- 9.1.4 <u>Limitations</u> Usually not needed for industry standard commodity parts or mature device types.
- 9.1.5 <u>Estimated cost versus benefit</u> Cost includes Engineering resources, both user and supplier, that are needed early in development cycle. Benefit includes Validation testing more likely to be successful on first pass and more likely to meet launch release deadlines.
- 9.1.6 <u>Defect type addressed (ongoing or spike)</u> Ongoing (controllable) defects, inadequate design margin, improper design of the IC, and improper use of the IC in a given application.
- 9.1.7 <u>Metrics used and meaning of values</u> Six sigma/statistical design tolerance, product development cycle time, and post mortem.
- 9.1.8 <u>References</u>
- 9.1.9 Examples

Diagram of component capability versus system use environment is shown in figure 9.1a



Figure 9.1a – Component schmoo relationship to system

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9.2 Quality Function Deployment

9.2.1 <u>Description</u>

A structured approach to defining customer needs or requirements and translating them into specific plans to produce products to meet those needs. This understanding of the customer needs is then summarized in a product planning matrix or "house of quality". These matrices are used to translate higher level "what's" or needs into lower level "how's" - product requirements or technical characteristics to satisfy these needs. The use of QFD increases quality by flowing down the customer requirements to the component design, filtering and communicating the important product development data, guiding benchmarking efforts, guiding the allocation of design resources, and aiding in the budgeting of final product costs among the various components.

9.2.2 Where this fits in the material flow

Intended for use with all components and systems (e.g., technology development planning, software development, costing case study, etc.). Used early in the design process based on market application research of potential customers or communication with a specific targeted customer.

9.2.3 Components and technologies this applies to and how it addresses zero defects

Minimizes the chances for design errors based on insufficient requirements capturing between the user and supplier, which can propagate into quality or field failures in the application if not picked up during development.

- a. Use the method to save development time that will hopefully reduce costs and allow faster response to changes in the market.
- b. Focus the resources on providing those capabilities that drive customer satisfaction.
- c. Improve communications so that issues that are critical to the success of the product do not get dropped by mistake.
- d. The end result will be products which better satisfy the customer and therefore will be much more popular in the marketplace.

9.2.4 Limitation

Not intended for use with a product that is fully mature or is approaching its end of life.

9.2.5 Estimated cost versus benefit

Cost includes man-hours in completing the interrelationship matrix documenting and analyzing the data, from technical requirement and customer requirement. Benefit includes gaining tremendously useful insights and improved new product and process designs.

9.2.6 <u>Defect type addressed (ongoing or spike)</u> Addresses more of an ongoing defect or "predictable" issues.

9.2.7 Metrics used and meaning of values

The "House of Quality" matrix is the most recognized form of QFD. It translates customer requirements, drawing upon market research and benchmarking data, into an appropriate number of prioritized engineering targets to be met by a new product design. The general format of the "House of Quality" is made up of six major components that are completed in the course of a QFD project:

- a. Customer Requirements (HOWs): A structured list of requirements derived from customer statements.
- b. Technical Requirements (WHATs): A structured set of relevant and measurable product characteristics.
- c. Planning Matrix: Illustrates customer perceptions observed in market surveys. Includes relative importance of customer requirements, company and competitor performance in meeting these requirements.
- d. Interrelationship Matrix: Illustrates the QFD team's perceptions of interrelationships between technical and customer requirements. An appropriate scale is applied, illustrated using symbols

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or figures. Filling this portion of the matrix involves discussions and consensus building within the team and can be time consuming. Concentrating on key relationships and minimizing the numbers of requirements are useful techniques to reduce the demands on resources.

- e. Technical Correlation (Roof) Matrix: Used to identify where technical requirements support or impede each other in the product design. Can highlight innovation opportunities.
- f. Technical Priorities, Benchmarks, and Targets: Used to record the priorities assigned to technical requirements by the matrix, measures of technical performance achieved by competitive products and the degree of difficulty involved in developing each requirement. The final output of the matrix is a set of target values for each technical requirement to be met by the new design, which are linked back to the demands of the customer

9.2.8 <u>References</u>

"QFD – The Customer Driven Approach to Quality Planning and Deployment", edited by Shigeru Mizuno and Yoji Akao, originators of the technique (1993, Asian Productivity Organization).

9.2.9 Examples

Example of a house of quality diagram is shown in figure 9.2a

Auxiliary Power Unit Product Planning Matrix

	Interactions:		ioal rea		√ ↓ ysi							À ↑	▲ → ain				
	Customer Needs		Priority	Bleed air ducting location	Maximum APU weight	Low turbine wheel weight	High equivalent shaft horsepower	Controlled turbine inlet temp.	Bleed air	Electrical power output	Turbine assy tri-hub containment	Strong containment ring	Lightweight containment ring	va (1	-		
8	Fit with customer envelop/interfac	e	3	5	_	_	_	-	<u> </u>	<u> </u>		3	_		W	т	\square
Interface	Support oil-cooled generator		5		3										т	w	
1Ĕ	Low weight		4	3	5	3					3		5	т		w	
<u> </u>	Provide bleed air		4	З			5	5	5					т	w		\square
Oper.	Provide electrical power		3				5			5				w	Т		
10	Operate safely		5			3		3			5	5			WΤ		\square
	Reliable		5					5			З				WΤ		
	Technical Evaluation		54321	т	v	×	W T	T W	wī	wī	TW	wī	W T		· We The		
	Target Value / Specification			Interface point A		6 lbs.	350 hp	ω 1850 degrees F	ω 75 lbs/min.	ω 75 KVA	2.5 lbs at power	3 lbs. at power	< 6 lbs.				
· ·	Technical Difficulty (1-Low, 5	i-Higi	h)	1	4	3	5	3	3	3	4	2	4				
	Importance Rating			39	35	27	35	60	20	15	52	34	20				

Figure 9.2a - House of Quality example (Reference: www.isixisgma.com)

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10. REPORT

For each of these tools as they apply to the appropriate part of design, manufacturing or test, the supplier should consider the use of these tools. If a tool is deemed not useful, a justification should be given as to why (i.e., cost of implementation, current defectivity, life cycle status). The user and supplier should then jointly determine the usefulness of each tool to be used to achieve zero defects.

Sect#	ΤοοΙ	Applied? (Y/N)	If yes, how?	If no, why?	Comments	Document references	
3.1	Failure Mode and Effect						
4.1	Analysis (FMEA)						
3.2	Redundancy						
3.3	Built-in Self Test						
5.2							
3.4	Design for Test						
5.1							
3.5	Design for Analysis						
8.1							
3.6	Design for Manufacture						
3.7	Design for Reliability						
3.8	Simulation						
3.9	Characterization						
4.2	Statistical Analysis of						
	Variance						
4.3	Control Plan						
4.4	Statistical Process Control						
5.3	Process/Part Average						
	Testing						
5.4	Statistical Bin Yield Analysis						
5.5	Data Collection, Storage and						
	Retrieval						
5.6	Screens	C					
5.7	Lot Acceptance Gates						
6.1	Stress-Strength Analysis						
6.2	Data Analysis						
6.3	Industry Standards						
6.4	Environmental Stress Testing						
6.5	Part Derating	*					
7.1	Wafer Level Failure						
	Mechanism Monitoring						
7.2	Process/Product						
	Improvements						
7.3	Production Part Monitoring						
8.2	Problem Solving Techniques						
8.3	Failure Analysis Process						
8.4	Fault Tree Analysis						
9.1	System Engineering						
9.2	Quality Function Deployment						

ZERO DEFECT TOOLKIT

Automotive Electronics Council -Component Technical Committee

Revision History

Rev #	Date of change	Brief summary listing affected sections
-	August 31, 2006	Proposed DRAFT document published for 6-month industry review period, scheduled to expire on April 1, 2007.